

## What to Expect... During your 1st Visit!

Welcome to Maxed Out Vape, located in Dover, Delaware! We are so glad you stopped by our site and we hope to see you in our store soon.

At Maxed Out Vape we believe it is important to provide the proper vapor solutions to our customers. We are dedicated to providing only the best quality of products and services every time!

Our team will work with you one-on-one to create a custom plan based upon your current and desired smoking requirements. We know that your first visit to a Vape Shop can be a little intimidating, especially paired with the idea of giving up smoking for good. Let's walk through how your first visit to Maxed Out Vape will go...

- When you first visit our shop we will be sure to greet you with an enthusiastic "Hey" "Hiya" or "How ya doing?" followed by a general explanation of the layout of the shop.
- Once you are ready to chat, we will begin by asking you about your current smoking habits, such has how much (1 pack, 2pack, ect) and what kind (regular, menthol, cigars, ect)?

After determining you current habits, we will ask you to tell us about your vaping goal?

- Maybe you are just interested in trying it out or maybe your goal is to end your smoking habit once and for all. Whatever your goal, Maxed Out Vape is here to help you reach it by determining which milligram will be best to get you started!
- When we have that all sorted out, we will then walk through the different systems and products we have to offer. This will allow us to determine which items are going to best for meeting your needs and lifestyle.
- Finally, after choosing the MOD that best suits you and then walking through how to charge, assemble and fill your tanks(if applicable), we will help you choose flavors from our extensive Juice Bar that contains a variety of over 150 flavors.

After those 5 easy steps you will be all set to start vaping! Don't worry though, will still be there for you even after you leave the shop so we can answer any questions or concerns you may have about your purchase.

Happy Vaping, from Maxed Out Vape!